

Privacy Policy

General Provisions

1. This Privacy Policy (hereinafter referred to as “Policy” or “Privacy Policy”) is an integral part of the Terms of Use of the Website concluded between the visitor (hereinafter referred to as “You” or “User”) and the Charitable Organization "Save the Hero Charitable Foundation", controller of personal data, (hereinafter referred to as “We” or “Fund”) regarding the use of the website: <https://savethehero.com.ua/> (hereinafter referred to as “Website”).
2. All capitalized terms used in this Policy and not otherwise defined herein shall have the restrictive meanings assigned to them in the Terms of Use. This Privacy Policy describes the types of personal information We collect from visitors to Our Website and how it is collected, processed and used.
3. The Policy describes how We use this information and other details about how We handle personal information and explains how We can be contacted in case of any questions or comments. Information and personal data are collected, processed and used in strict accordance with the requirements of the applicable legislation of Ukraine.
4. We reserve the right to make changes to this Privacy Policy at Our own discretion without providing notice of the changes to You.
5. Your submission/posting of information on the Website constitutes Your consent to the content of this Privacy Policy and means that You authorize Us to collect, use and disclose/share Your personal information pursuant to this Privacy Policy. If You do not agree to the terms of this Privacy Policy, please do NOT send Us any information and immediately stop using the Website

Types Of The Information We Receive

1. We collect information that concerns You only if You have voluntarily provided relevant information or have expressly consented to its provision and/or use. The information We collect includes the following:
2. Personally identifiable information: We may collect information that helps to identify You (hereinafter referred to as “Personal Data”) when You choose to interact with Us and provide relevant information by providing Us with feedback or completing specific contact or registration forms on the Website, or otherwise provide this information through the Website, including by making inquiries, making charitable contributions through the Website, etc. Personal Data inter alia includes information about Your name, phone number, address of residence, e-mail address, document details, data that contains information about your health, social status and other sensitive information.
3. Secondary (technical) Data: when You visit the Website, certain data is automatically recorded on the system administration server of the Fund. The data is also collected for statistical or backup purposes using a range of technologies, including, but not limited to, cookies, tags, IP address / URL tracking, etc. The recorded information may include the name of Your Internet service provider, in some cases Your IP address, Your browser software version, the operating system of the computer from which You have visited the Website, the addresses of the websites You visit at the same time with Our Website and, where possible, Your search parameters that have led You to the Website, date/time stamps, number of clicks, advertisements viewed, etc. You can block or disable cookies on Your computer. This will limit the collection of Secondary Data being carried out through the use of cookies, but in this case, You will not be able to take advantage of certain functional features of the Website and Your user experience may undergo negative changes.
4. We may also use other tracking services (third-party applications), such as Google Analytics, to understand and investigate the terms of Your use of Our Website. Please keep in mind that Google Analytics collects the information sent by Your browser as a part of a web page request, including cookies and Your IP address. In this case, Google also receives this information and its use is governed by the privacy policy of Google and/or the operator of the Google Analytics software; We are not a party to Your relationships with third parties such as Google Analytics operators, etc.
5. Payment information: We do not collect information about Your means of payment, such as bank cards, etc. If You wish to make a donation through the Website, You will be redirected to the website of the third party – payment processor – through which the payment can be processed. Your payment details will be provided not to the Fund but to the operator of such a payment processor. Please note that Your data will be processed by such third party in accordance with its privacy policy or any other agreement You have entered into with it.
6. Children's personal data: We do not wish to collect information about visitors under the age of 18. If necessary, We can clearly draw the child's attention to the fact that they do not have to send any personal information to Our e-mail address. If the parents or other legal representatives of the child find that the child has provided certain information to the Website and consider that such data should be destroyed, upon their request, We will take measures to remove such information.

Use Of The Information We Receive

1. Your Personal Data and other information You provide is used only for the purpose for which You provide it to Us.
2. We will use the information provided by You to support and organize feedback with You; to improve the quality of the Website, the ease of use, to organize medical care and / or medical services, to send You letters, messages, and information, including advertising; to maintain Our databases, including databases of contacts, visitors, benefactors, etc.; to carry out statistical, advertising, sociological, and other researches; to prepare agreements and other documents that are necessary for the registration of Our relationships, as well as to prevent violations of confidentiality, legal norms or terms of agreements.
3. Given that one of the Funds areas of activity is the organization of medical care and/or medical services, sending medical information that is necessary and/or sufficient to organize the process of medical care and/or medical services, about you or people whose interests You represent on legal grounds, you give consent to the Fund for the collection, processing and storage of such medical information.
4. Taking into account that the Fund may seek medical and/or other consultants or specialists to provide assistance or determine the type of assistance, you must agree that the information you provide may be passed on by the Fund to third parties for the Funds activities due to necessity to consider your application in the most effective manner.
5. We store your data for 36 months. However, you can exercise your right to delete your data. In this case, your data will be deleted from our servers within 30 days after your request.
6. We do not sell information to third parties.

Data Security

1. The Fund undertakes to keep the information and data provided by You safely and to take all measures to protect the information from loss, misuse or improper modification. However, no method of transferring information over the Internet or mobile communications, or method of electronic storage is 100% secure. Accordingly, contrary to Our best efforts, We cannot guarantee or ensure the security of any information You provide to Us through Our Website.
2. You acknowledge and understand the risks described above, in particular, that the information You provide may be lost or obtained by third parties, and personally and independently bear all risks associated with it.

Disclosure Of The Information We Receive To Third Parties

1. We may disclose the information You provide to third parties only to the extent reasonably necessary to achieve the purpose described above; or to protect the security or integrity of Our Website; to take precautionary measures against prosecution, or to facilitate lawsuits or requests from other government authorities; where, in Our opinion, it is necessary to provide such information to prevent any physical damage or financial loss, or in connection with an investigation into suspicious or actual illegal activity.
2. As subjects of personal data, have the following rights:
 - *to request an explanation of the processing of your personal data;*
 - *o request all the data you provided;*
 - *partially or entirely prohibit us from processing your personal data;*
 - *to file a complaint to the regulatory body;*
 - *send us a request to delete your personal data from our systems.*

Links To Other Resources

1. You should be aware that other Internet websites linked to the Website or contained in the e-mails of the Fund may have their own provisions regarding the collection and processing of information, which may differ from this Privacy Policy.
2. In order to protect the confidentiality of information, We encourage You to read the terms and privacy policies of other linked websites, programs or other electronic services.

Contact Us

1. You can manage e-mail exchanges with Us, including opt-out e-mails, by contacting Us directly. Additionally, if You would prefer to receive e-mails only from Us and would like to remove Your details, including name and address, from the list, please contact: iurii.kislov@gmail.com.
2. If You have any questions about this Privacy Policy or feel that We do not adhere to this Privacy Policy, You can write to Us at the address: iurii.kislov@gmail.com.